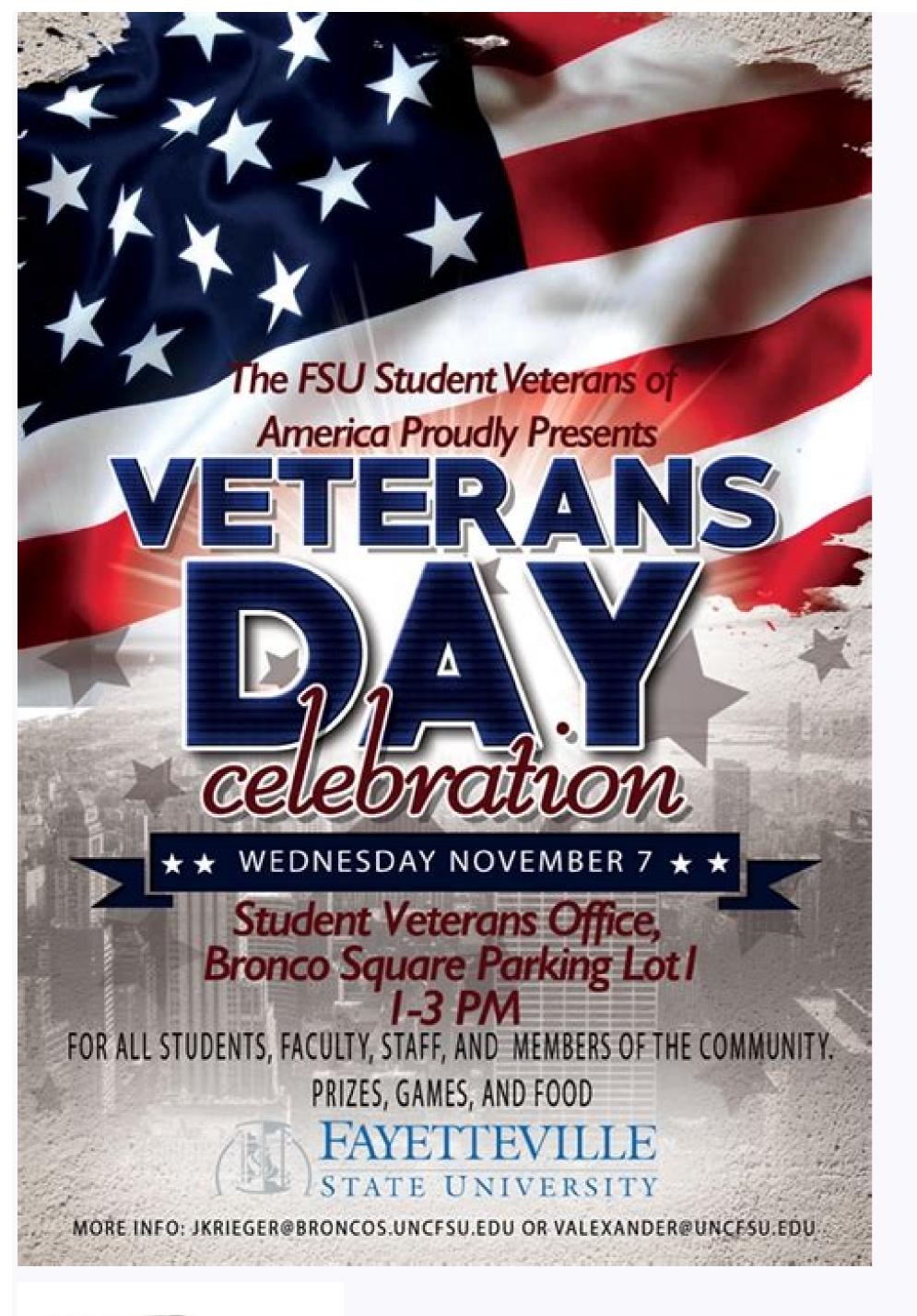
Iconic online return form













Find your favourite products and when you're ready to purchase, continue to checkout as usual. Simply find and select a Parcelpoint location as your delivery address at checkout. Select from 1400 trusted local stores around Australia including pharmacies, convenience stores and storage centres. You will receive a text or email when your parcel has arrived, and you can pick up within 14 days when it suits YOU - even during evenings and weekends. Log in to your ICONIC account and complete the online returns form. To package your return, first remove any old labels then attach your new Parcelpoint label. With 1400 locations around Australia, use Parcelpoint in your neighbourhood, near work, the gym or anywhere else that's convenient. Help Instagram Facebook Twitter Scroll down to continue Share Pin it Tweet Share Pin it Tweet Share Email We all have to plan events once in a while, knowing who is coming, if they are coming or what they are bringing is a huge time-waster. Here is a free online tool that does everything from simple sign-up of attendees to scheduling time slots and organizing what people are bringing (in the case of our example, a pot luck dinner). [youtube Share Email Once we have received your package, providing the items have been returned in line with our returns policy, your refund will be issued within 21 days. Your refund will be confirmed by email, and funds will be returned to your original payment method. This can take up to 10 days to show on your statement from Klarna once your return is processed. If you have any questions regarding your Klarna account, please contact Klarna's Customer Service team directly. Sorry - we have a no return policy on SALE ITEMS. Sale orders cannot be changed, combined or cancelled once placed. Sale items are not returnable should you change your mind. Our sales are clearance sales. receive a note in your order and a refund for the item. We are not able to contact you prior to shipping to let you know. Faulty Items and Damage during Shipping Make Me Iconic manufacture products both locally and overseas. Some items are hand screen printed or sewn. We do have some slight variations or markings in our products. Our wooden toys are hand painted and as result the finish is not perfect as you would expect a piece of plastic to be churned out from a machine. Although we conduct our own quality control - there might be some markings or damaged please complete the returns form and we will organise a replacement for you. Please Note: If you receive a package which is visually damaged or opened, insist that this is noted with the carrier before signing for your order. Lost Orders If for some reason your item does not arrive within 5 days (a reasonable time) please contact us on email and we will track it down for you. Although we also encourage you to go online and check with the courier provider we specified and use the tracking number to also locate your make a return or it may not be processed. So if for any reason an item is not what you expected, the wrong colour or size or you've simply changed your mind it can be returned for an exchange or full refund ex shipping costs. Please note that an item will only be accepted for exchange or credit note under the following conditions: The item is unused, unworn and in brand new condition with packaging intact and the original labels attached. A copy of a valid receipt is included with the return. The item is returned within 7 days of the receipt date. Please contact us via our Returns Form and we'll get back to you within 24 hours with a return address. Please repack the item(s) and include your full name, transaction id and whether you would like a refund or an exchange (if exchange, please include the item name). You then need to return the package to a post office counter. Remember to obtain a valid tracking number and keep a certificate of postage from the package to a post office since this will act as your proof of delivery. Refunds/exchanges are processed in 2-3 working days after receipt. The item must also be sent back to us at your own cost. Please Note: We do not accept exchanges on International orders. All orders shipped outside of Australia are final. We will not return your initial purchase. If you do return your items and then try to buy them again online during a sale period, we will not send the sales items out to you. All sale items are final and cannot be returned. Returning items from a stockist Products purchased from an Make Me Iconic stockist are bound by the terms and conditions of that stockist from which they made an Make Me Iconic stockist are bound by the terms and conditions of that stockist from which they made an Make Me Iconic stockist are bound by the terms and conditions of that stockist from which they made an Make Me Iconic stockist are bound by the terms are final and cannot be returned. may vary. It is also the customers responsibility to notify the stockist from where the Make Me Iconic product was purchased of any issues they may have. Availability of Goods At the time of placing your order with us, all of the items in it are in stock at our Dispatch Centre, according to our stock inventory system. Items marked as 'pre-order' are excepted. Very occasionally due to an inventory system error, one or more of your items will be unavailable. In this instance, you will be refunded for the item(s) and any remaining items will be shipped to you. Bringing our items back with you Overseas We are happy to replace or return any items from you and the best point of contact is the original place of purchase. If you purchased from us online then please contact us or if you purchased from one of our lovely stockists then please contact them directly as they have taken overseas with you and is faulty once you arrived. Please CHECK all items that you have before leaving Australia as we cannot send replacements to you once you have left the county. All ceramic items to slightly crack such as air cabin pressure, gentle bumping of the item that you may not have noticed in your overhead compartment or even temperature fluctuations on board and x-ray scanning by customs. These things can cause it to crack once you use it. If you are looking for the iconic return policy Australia then you are in right place. In this article, you will also know about exchange and refund policy of the iconic. The headquarters of 'The Iconic' is located in Sydney, Australia. Their returns management team is very cool and fast. Free returns consist of three basic steps. Fill out an online return form. Print and attach the return form. Print and attach the return form. This company was launched in 2011 and now it has become the largest fashion selling brand in Australia and New Zealand. They have around a collection of 1000 brands and 60,000 items. On this page, you can also read about the iconic returns policy sale items. The following 'The Iconic Return Policy' is also very effective in case you have received faulty items. Most people also don't want to keep their products because they have changed their minds. Finally, you have 30 days to return any items to The Iconic Items? Read Return Policy Here To return iconic items, you have a time period of 30 days after receiving the order. In order to avail free returns, start the returning process within the due date. However, The Iconic does not offer returns to all products. Some of the items are excluded from return policy which is explained later on in this article. Read below important points of 'The Iconic Returns': Any unwanted items should be returned to 'The Iconic' within 30 days.Returns made after 30 days are not going to be accepted.Original packaging and tags must be unworn and unused.Don't open the sealed boxes including branded dust bags and shoe boxes.Customers can check the exclusion of items on product page or at checkout. To return final sale items, visit the product page or read return policy at the time of checkout. Before going to start your return, we suggest you read this article thoroughly. We have covered all the aspects for you. How Do I Start Return To The Iconic? The iconic returns are very easy and quick. You can start your return online by using your account. Apply the following steps to initiate 'The Iconic' free returns. First, visit 'The Iconic' website and sign in to your account. In your account, tap on "Profile icon" at top left. Next, you will see the profile menu list click on "Returns". Find the order you want to return in your "Recent Orders". Open the order and fill out the return form.Print the prepaid return label and attach it to the box.Drop off your parcel at the closest Post Office. Red box or Parcelpoint location. By using above simple steps you can lodge your return to The Iconic. However, you will also receive an email from iconic where you can read the whole process of return. How Do You Return Sale Items to The Iconic? The iconic also accepts return of sale items unless the product is mentioned as "Final Sale" or "Non-Returnable" (according to the New Zealand and Australian consumer law). The Iconic sales management team will also notify you if the particular product or sale items unless the product is mentioned as "Final Sale" or "Non-Returnable" (according to the New Zealand and Australian consumer law). product page or at the time of checkout. Faulty Item Return or Exchange Policy of The Iconic'. Apply the above steps to initiate a return by using your account. Fill out all the required fields and also explain the reason for your return. Your described reason will help 'The Iconic' support team to understand the issue and resolve it for you. Send the item back to 'The Iconic' and also mention the full details of the item on arrival. If your item is really faulty then 'The Iconic' will offer you a full refund or exchange the product with another one. Return will not be accepted due to the following reasons. Fair wear and tear. If the item is misused. Failure to use the product according to the instructions mentioned on it. Using the item in an abnormal way. Not taking reasonable care of a particular product. How Do I Repair My Item? The iconic is basically a collection of different brands. That's why you can get a repair service from some brands. In this case, customer send the support team will understand the problem and provide you its solution. If any customer is unable to start the return process then contact the support team immediately. What Do You Know About The ICONIC Exchange Size? The Iconic customers can exchange the items for another size only subject to availability. You can only exchange items from THE ICONIC Fulfilment Centre can be exchanged with other items from THE ICONIC Fulfilment Centre location. Also, you can exchange the items that are shipped from THE ICONIC Partner to the same THE ICONIC Partner to the same THE ICONIC Partner location. Read Here The Iconic warehouse, you will get a full refund through the same payment method. In case of refund, the transaction is failed then you will get a notification from The Iconic team. They will rearrange the refund process via another method. The Iconic will process your refund within the time period of 72 hours. After that, 5 to 7 business days are required to show the amount in your account. Any shipping or delivery charges to send the item for return will only be paid by customers. The Iconic will not provide a refund of delivery charges to send the item for return will only be paid by customers. The Iconic will not provide a refund of delivery charges to send the item for return will only be paid by customers. original price of the item. How Long Do The Iconic Returns Take? According to the current situation, customers may face any delay in the process of returns. Your return will be processed within 15 business days at Fulfillment Centre in Sydney. However, if you are not receiving any update regarding your return then feel free to reach customer service or help centre. Once your return arrived at The Iconic warehouse, you will be notified with an email. What Kind of Products are Excluded from The Iconic Returns Policy? The Ic are excluded from return process. Customers can't return earrings and hair accessories. Also, visit the product page and read whether the item is returnable or not. Final Thoughts WikiAns hope that you have got the answer to how to return The Iconic items? Still, if you have any questions in your mind then you can ask us in the comment section below. In the above article, we have explained all the major aspects of The Iconic return, refund and exchange policy. In case of any difficulty please reach out to The Iconic customer service here. Read Also: How to cancel culture kings order

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