
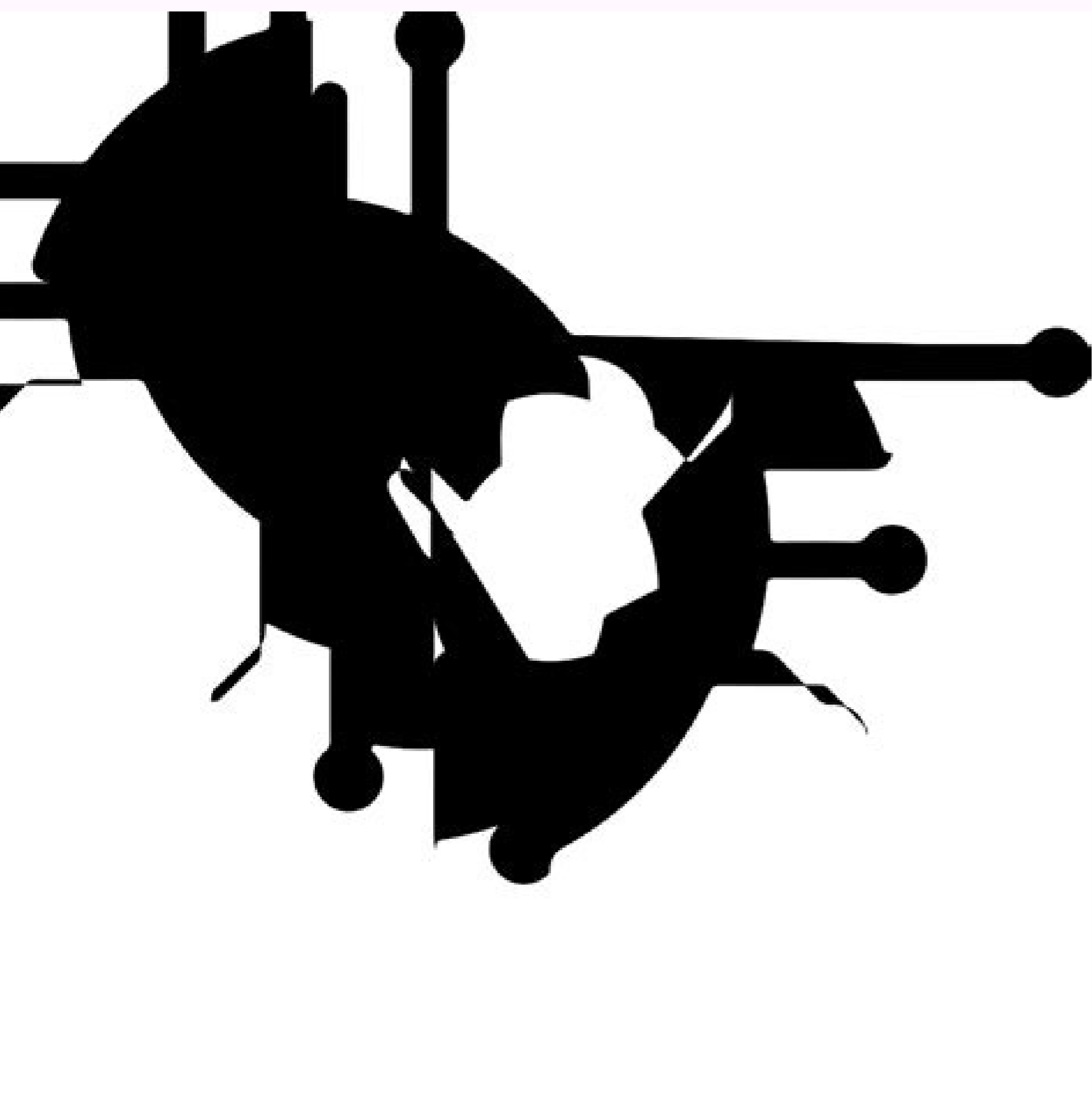


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**Open**



### Hall of fame

Our thanks to the following security researchers for their submissions:

#### 2017

| Researcher                            | Vulnerability found                              | Bounty paid |
|---------------------------------------|--|-------------|
| <a href="#">Max Justicz</a>           | Write access to server files                     | \$4000      |
| <a href="#">Brian Hyde</a>            | Read-only access to private server files         | \$2000      |
| <a href="#">Arsiadi Sriyanto</a>      | Read access to private file storage metadata     | \$500       |
| <a href="#">Lucas Reddinger</a>       | Missing "enabled" check for shared calendar link | \$500       |
| <a href="#">Bastian Welfrid Purba</a> | CSRF in support ticket creation                  | \$250       |
| <a href="#">Arsiadi Sriyanto</a>      | XSS on DAV subdomains                            | \$200       |

#### 2016

| Researcher                       | Vulnerability found         | Bounty paid |
|----------------------------------|-----------------------------|-------------|
| <a href="#">Arsiadi Sriyanto</a> | Reflected XSS               | \$1500      |
| <a href="#">Brian Hyde</a>       | Server Side Request Forgery | \$1000      |

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Jun 25 - 3 min read

## Account Take over via reset password

Hi

*The old story was deleted as per team request , it was containing a reference that discloses the program , if this also may cause any type of impact , please reach me to edit or delete .*

Recently i have been asked many times by Hackerone hackers about my last finding which appeared on haactivity page disclosing the bounty , Ok i'm discussing it here.

It's was 17 June , and Egypt has been defeated 0:1 by Uruguay :(  
All Egyptians are sad and complaining , the same as i, i have to find something that may make my day and forget what Gimenez scored .

Five days before , I got invited by Xprogram which is private on hackerone , sorry for redacting and not disclosing it.

Let's take a look , After some reconnaissance , i managed to test the login function which is my favorite .

I tried to reset my password , navigated to

```
https://app.xprogram.com/account/forget_password
```

I filled my email and submitted the request , To be honest i sent the request to burp repeater/intruder to find if i can inject random host header or see if it's vulnerable to brute force so we may report a missing rate limit or try token generation guessing attack by reverse-engineering tokens .  
The main application was sitting on app.xprogram.com and all requests were being sent cross-domain to their API at api.xprogram.com  
So if you managed to reset or login you have to navigate to

```
https://app.xprogram.com/account
```

And a cross domain request will be issued to `api.xprogram.com` depending on what action you want to proceed



**Yasser Gersy**  
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| Priority             | Impact  | Vulnerability Types   |
|----------------------|---|---|
| P1 - Critical        | Information that either originates internally but not intended to be public (e.g. source code, source code, etc.) | <ul style="list-style-type: none"> <li>Remote Code Execution</li> <li>Remote Denial of Service</li> <li>Remote Information Disclosure (e.g. system with significant impact)</li> <li>SQL Injection with significant impact</li> </ul>   |
| P2 - High            | Information that either originates internally but not intended to be public (e.g. source code, source code, etc.) | <ul style="list-style-type: none"> <li>Remote Code Execution</li> <li>Remote Denial of Service</li> <li>Remote Information Disclosure (e.g. system with significant impact)</li> <li>SQL Injection with significant impact</li> <li>Denial of Service with significant impact</li> <li>Denial of Service</li> </ul> |
| P3 - Medium          | Information that either originates internally but not intended to be public (e.g. source code, source code, etc.) | <ul style="list-style-type: none"> <li>Remote Code Execution</li> <li>Remote Denial of Service</li> <li>Remote Information Disclosure (e.g. system with significant impact)</li> <li>SQL Injection with significant impact</li> <li>Denial of Service with significant impact</li> <li>Denial of Service</li> </ul> |
| P4 - Low             | Information that either originates internally but not intended to be public (e.g. source code, source code, etc.) | <ul style="list-style-type: none"> <li>Remote Code Execution</li> <li>Remote Denial of Service</li> <li>Remote Information Disclosure (e.g. system with significant impact)</li> <li>SQL Injection with significant impact</li> <li>Denial of Service with significant impact</li> <li>Denial of Service</li> </ul> |
| P5 - Acceptable Risk | Non-sensitive information or information that is not intended to be public (e.g. source code, source code, etc.)  | <ul style="list-style-type: none"> <li>Denial of Service</li> <li>Remote Information Disclosure (e.g. system with significant impact)</li> <li>Denial of Service with significant impact</li> <li>Denial of Service</li> </ul>  |

Bug bounty examples. How to write bug bounty report. How to report bug bounty.

Worst-case, you get no answer. Of course, there were less positive experiences that shaped my thoughts as well. Your software has all kinds of bugs, everywhere, and customers are seeing them. All you have to do is listen. Hacker Noon is how hackers start their afternoons. But, boy oh boy, they went further than that. They also grabbed a number of difference devices, installed the new and old OSes on them, and ran experiments. Instead, just ask for more info. I've lost sleep, many times, over rude feedback around my work. My general approach is to get especially technical and thorough when someone is being belligerent. He has a great take here on how to increase the probability of getting the desired outcome from a report—a fix. Only a tiny fraction are going to go through the trouble of reporting them. I find it can be quite disarming, while also helping to make sure I spend the time to really know what I'm taking about. The outside world should not have to rely (partially) on social engineering to get attention to their issues. If you have a different approach that works for you, I'd love to hear about it! My Guidelines Consider every report as a gift. Feedback is incredibly valuable, in all cases. Public Programs Parent/Child Programs VDP vs. All that work, testing, and writing. But, had he just submitted the bug with the minimum info, I could have saved him a bunch of effort and addressed that customer's issue way faster. This account was just one of the countless interactions I had via Radar. Find a way to make sure they feel great when they do that. The tests were run over a number of days, possibly even a week if I remember correctly. I was just blown away by the effort this person had put in, ostensibly just to help one customer. But, I also couldn't help but feel sorry for this poor Genius, bending over backwards here. Now, this was a while ago, so I cannot remember all the details. You don't need a fully-reduced, reproducible example to know that the stupid table re-ordering bug is happening again. (Optional) Choose a sample template in the Sample Templates tab of the Report Templates section. But, you have to keep in mind that to this customer, this problem was important enough to take the time to write this all up. I have a theory that it's bad for business to ignore customers. Do everything you can to encourage reports. Your software is riddled with bugs. I was proud to see that kind of dedication, and also felt for them. Click the Update introduction and template button. We are now accepting submissions and happy to discuss advertising & sponsorship opportunities. To learn more, read our about page, like/message us on Facebook, or simply, tweet/DM @HackerNoon. If you enjoyed this story, we recommend reading our latest tech stories and trending tech stories. We're a part of the @AMIFamily. You have all the domain knowledge anyways, so you know best how to narrow things down. Adding or Editing a Report Template To add or edit a report template: Go to your Program Settings > Program > Customization > Submit Report Form. Also makes for great knowledge-base fodder. I've never been great at this, and I always regret it. Don't laugh off low-priority bugs. Sometimes, I find it hard to even take reports seriously. I've used many different systems. Welcome Edit the Doc Site Product Offerings Program Starting Point Program Types Private vs. Find a way to respond in some fashion, if you can. Here are the things I now do/think about when dealing with a bug report. Report templates help to ensure that hackers provide you with all of the information you need to verify and validate the report. This is the hardest thing to deal with. But, it's also an opportunity to learn about your work. But, I think this story speaks to many of the approaches I now use when dealing with bug reports. With report templates, you create a Markdown-powered template, and when a hacker submits a new report, the template is pre-loaded, which can then request certain types of information. All I really needed to know was something like "customer has both Exchange 2007 and 2010 accounts, and is running iOS 5". Of course, this Genius couldn't have known that. BBP Using Markdown Running a Good Program Authenticated Testing Scoping Considerations Traffic Identification Homepage General Settings Security Page Program Metrics Response Target Indicators Top Hackers Policy and Scope Good Policies Defining Scope Scope Best Practices Asset Types Severity Environmental Score Bounty Tables Importance of Bounty Tables Submit Report Form Report Templates Pausing Report Submissions Response Targets Response Target Metrics Setting Response Targets Invitations CVE Requests Submission Signal Requirements Human-Augmented Signal User Management Groups and Permissions Single Sign-On via SAML JIT Provisioning Domain Verification Google Okta OneLogin FAQs Two-Factor Authentication Invalid OTP Code Sessions Credential Management Notifications Response Programs Inbox Inbox Views Report Management Report States Report Components Quality Reports Locking Reports Duplicate Reports Exporting Reports Response Labels Keyboard Shortcuts Custom Fields Disclosure Limiting Disclosed Information Retesting Vacations Supported Integrations Integration Variables Webhooks API Tokens Assemblies AWS Security Hub Azure DevOps Bring a Bugzilla Freshdesk GitHub GitLab HackED IBM Security SOAR Jira Jira Setup Jira Migration Guide Jira FAQs Kenna Security Mantis BT Microsoft Teams OTRS PagerDuty Phabricator Redmine ServiceNow Slack Splunk Sumo Logic Trac Zendesk Billing Bounties Swag Bonuses Dashboards Program Overview Submissions & Bounty Dashboard Statistics Dashboard Hacker Feedback Dashboard Explore Audit Logs Industry Benchmarking Hacktivity Communicating with Hackers Message Hackers Banning Hackers Hacker Email Alias Hacker Mediation Hacker Reviews Disclosure Assistance HackerOne Clear Gateway FAQs Pentest Overview FAQs Retesting Pentest Automation Common Responses Triggers Hackbot Email Forwarding Embedded Submission Form Import Vulnerabilities IP Allowlists Multi-Party Coordination Password Best Practices Proof of Compliance Slack Shared Channels Reducing Noise One of the most important elements of running a successful bug bounty program, is ensuring you get high quality reports. Here, it is an opportunity to make your product better AND impress a customer. It may seem like bug reports are a funny topic to care so much about, but I do. Especially when people are rude or mean. A bug report template is the lowest-common denominator—you can do better. Save your responses. Over time, you'll find you have to respond in similar ways over and over. So, I thought it could be helpful, especially since I was once on the other side of these reports, to offer a complimentary take. I'd like to start with a story—back to my time at Apple. For a number of years, a regular part of my day was to triage and investigate iOS battery life radars. Go slow, and get it right. Value The Feedback Dealing with bug reports can be really draining. Save your responses, so you can refer to them and reuse them if needed. Raising the bar too high will just prevent you from getting reports. Ask for clarification, even if you're sure you know what's up. You'll rarely get all the info you need in a report. I've been writing software for a long time, and it really matters to me when someone using that software has a problem. Give it the respect it deserves, even if that is just a "I'm afraid that's not in the plans right now". Never ignore a rude report. Believe me, I know. First and foremost, it is discussing a topic that's near and dear to my heart. And, I was able to do that just via the customer account + configuration. First, they followed all procedures to the letter, including hardware and software configurations, the customer's own account of the issue, and well as observations they'd made. One day, I received a novel of a bug report from a Store Genius. The whole time I'm reading this report, I'm getting more and more amazed at how much unnecessary info is there. However, I cannot help but feel sad that Peter had to do this. This can also be a good technique for helping customer's realize that it really is a feature and not a bug. Of course, your customers may not always be willing to help. This person was attempting to help a customer, who was experiencing poor battery life after updating to a newer version of iOS. These came from all the sources you could imagine—external developers to internal Apple folks. It took me a while, but I now look at bug tracking systems kinda like I look at UML diagrams. Instead of the report submission form being an empty white box where the hacker has to remember to submit the right details, a report template can prompt them with the details you need. This is just my guidelines, but they have served me very well. I currently use no tracking system at all, and I highly recommend it. And, finally, as if all that wasn't enough, it lead with a quote from a friend and former coworker (Hi Tanya!). I want to say that I think Peter's recommendations are excellent. But, I do recall that had I narrowed down the issue to maybe 2-3 bugs almost right away. They included a spreadsheet of their results, along with some requests for additional instrumentation that would help them produce better test results. Until next time, don't take the realities of the world for granted. Join HackerNoon. Result Hackers submitting reports to your program will then be greeted with a pre-populated issue information box, assuming no report draft has previously been saved. That included Apple Store employees. Do something, because your product is your responsibility and no one else's. There are people out there willing to work for free to make your stuff better. I'm sure this customer was frustrated, and I can only imagine that at least some of this testing was done on personal time. Consider taking some time to brainstorm on better tooling and/or diagnostics. It's your job to debug, not your customers. Write up a new template or edit a sample template in the Write tab. Some of these are contentious. I've been fortunate enough to see radar from the inside, so I feel a connection to this kind of report in particular. Engineer Earlier this year, I read a really wonderful post by Peter Steinberger on writing good bug reports. I sincerely wish that his post wasn't necessary. This post reached me at a really personal level, for a bunch of reasons. It tends to be times like this when I'm most likely to make mistakes and say something wrong/dumb. The post also focuses on reporting bugs to Apple. Obscure use-cases, esoteric configurations—these are the kinds of things that tempt you to just hit delete. Some conflict with each other. They attempted to measure the battery level changes over a period of time, while emulating the setup the customer had. Tell me there is something your time is better spent doing than that. Try to respond to every report! I happen to like it, but I know that not everyone enjoys interacting with customers.

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